Navigating the Hospice Admissions Process FaithHospice[®] (616) 235-5113



We understand that making that initial call to hospice can be daunting. We're hoping we can provide some peace of mind by giving you an overview of our process so you know what to expect from the initial call to receiving hospice care. If you have any questions or would like to start the hospice admissions process, please call 616-235-5113.



Making the Initial Call

Anyone—a patient, their loved ones, or others involved in providing care—can make the first contact with a hospice provider to determine if the patient meets the medical eligibility requirements.

During the Initial Call

- Our team will gather basic information about the patient.
- We'll establish the main point of contact.
- Our scheduling team will be informed and follow up within 24 hours.





After the Initial Call

- We'll verify insurance and schedule an evaluation if necessary.
- A Faith Hospice social worker and chaplain will reach out.
- A nurse will compile the patient's chart.

Admitting to Hospice

- If moving from a hospital, we'll create a discharge plan.
- Any medical equipment needed at home will be arranged.
- We'll establish the hospice care team, organize medication, and begin the schedule of care.



Once a patient is admitted to hospice, they and their family have access to the entire hospice care team (always just a phone call away!), including our bereavement team after a patient has passed.

We're here to help.

If you have any questions, you can always give us a call at 616-235-5113.

A call is not a commitment to services, and we are readily available to answer any inquiries you might have.